



## Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032

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SECY/CHN 0150RNS

### C A No. Applied For Complaint No. 05/2023

#### In the matter of:

Neeraj .....Complainant

#### VERSUS

BSES Yamuna Power Limited .....Respondent

#### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

#### Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

#### ORDER

Date of Hearing: 02<sup>nd</sup> February, 2023

Date of Order: 07<sup>th</sup> February, 2023

#### Order Pronounced By:- Mr. P.K. Singh, Chairman

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of incomplete property papers submitted. Complainant, pleading that respondent has wrongly concluded that he hasn't submitted complete property papers, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.

Complaint No. 05/2023

2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. D-1/1, Pratap Nagar, Saboli, Delhi-110093 vide application no. ONNNG1609220305 and ONNNG0310220486 but respondent rejected his application for new connections on the pretext of incomplete property documents. Therefore, complainant's application for release of new connection may be granted.
3. OP in its reply briefly stated that complainant applied for new electricity connection vide application no 8005938321 dated 16.09.2022 for a load of 1 KW under domestic category at H.No. 3, GF, Khasra No. 221/725, Main 20 futa Road, Pratap Nagar, Saboli Village, Near Samraat Prithvi Raj School. During site visit it was found that property of 120 sq yards was completely under same boundary wall or to say applied property consisted of 120 sq yards whereas in the property documents submitted by the complainant the property was of 50 sq yards.  
OP further added that complainant again applied for fresh electricity connection vide request no. 8005946997 in respect of the same property, as it was case of duplicate request as such the said application was also rejected.
4. Case was put up for hearing on 02.02.2023, when counsel of the complainant submitted that he is withdrawing his complaint.
5. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly.  
File be consigned to Record Room.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN